From: Sadrieh, Nakissa

To: <u>Katz, Linda</u>; <u>Dewan, Kapal</u>

Subject: Re: Hair Smoothing Products - sampling assignment attached

Date: Tuesday, October 18, 2016 8:20:09 AM

My dear Kapal,

I have learned that it is impossible to fight with incompetence, laziness and arrogance. We have to take whatever we can get, and for everything that we get, we must fight. To top it off, after we get something, not only will we get chastised in some way, but if there is anything good to be obtained from what we fought for, it will be taken from us, and others will take the credit, simply because that is the only way that they can survive.

The world is not fair. But good work is its own reward. I say this partly to calm myself. I agree with you 100%.

From: Dewan, Kapal < Kapal. Dewan@fda.hhs.gov>

Date: October 18, 2016 at 8:02:53 AM EDT

To: Sadrieh, Nakissa < Nakissa. Sadrieh@fda.hhs.gov>, Katz, Linda < Linda. Katz@fda.hhs.gov>

Subject: FW: Hair Smoothing Products - sampling assignment attached

FYI - Another example of communication issues with OC – this assignment was sent to OC on August 19th. It was sitting with OC for two months with no response to my emails. Yesterday I sent another email to enquire is the assignment has been issued to which Paige replied. If someone is on detail, at least they can inform us. With no response at all I am not sure what to assume so have to keep sending them emails. Just wanted to inform you.

From: Shelborne, Paige

Sent: Monday, October 17, 2016 3:50 PM

To: Dewan, Kapal; Barringer, Amy; Parker, Jennifer

Cc: Reilly, Sabina; Katz, Linda; Sadrieh, Nakissa; Correll, William A; Roosevelt, Michael

Subject: RE: Hair Smoothing Products - sampling assignment attached

Hi Kapal – the assignment has not issued. I am returning from my detail. Will review and get back with you. Thanks!

Paige E. Shelborne, Branch Chief Program, Assignment & Monitoring Branch Division of Field Programs & Guidance CFSAN/Office of Compliance 240-402-2774 (office) 703-269-8239 (BB) Paige.Shelborne@fda.hhs.gov